

Benefits of the RDGS?

- Provides access to private sector tenancies for people who don't have a cash deposit.
- Provides assistance & support to RDGS tenants with housing benefit applications.
- Provides a point of contact for RDGS tenants and landlords if there are any issues during the tenancy.
- Maintains contact with RDGS tenants and landlords to ensure tenancies are progressing well and any support needs are identified.
- Delivers prompt processing of claim payments to landlords
- Ensures landlords are registered with D&G Council and that properties are in good repair and condition.
- As no cash deposit has been taken there is no need to lodge money with Tenancy Deposit Protection Scheme.



For more information contact:

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*Contact us if you require this leaflet
in an alternative format*



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Dumfries & Galloway
COUNCIL

the hub Dumfries and Galloway
A Scottish Charitable Incorporated Organisation
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the hub – your community action centre is for community groups, voluntary organisations and social enterprises who need affordable, accessible office accommodation with development support to set up and deliver their services. Meeting rooms are also available to book at competitive hourly rates. We deliver a range of projects and services that support people and communities.

Dumfries & Galloway



Rent Deposit Guarantee Scheme

DUMFRIES & GALLOWAY RENT DEPOSIT GUARANTEE SCHEME (RDGS)

What is a deposit guarantee bond?

Most private landlords require a cash deposit as security before agreeing to a tenancy. This deposit covers the cost of any damage or losses at the property while the tenant is living there.

The Rent Deposit Guarantee Scheme (RDGS) assists people on low incomes who are unable to find a cash deposit by providing landlords with a rent deposit guarantee bond of up to one calendar month's rent.

How long does the deposit guarantee bond last?

The deposit guarantee bond lasts for the length of the tenancy. It is not transferable to other tenancies or tenants.



What does the deposit guarantee bond cover?

At the end of the tenancy the deposit guarantee bond will cover identified damage and uninsured losses caused by the tenant and/or the tenants household.

What is not covered by the deposit guarantee bond?

The Rent Deposit Guarantee Scheme does not cover rent arrears, damage to communal areas and items that are covered by household contents or building insurance taken out by either the tenant or landlord.

How do landlords make a claim?

The landlord advises they wish to claim against the bond. A visit to the property is carried out to confirm damage and/or losses that can be claimed. Landlords then submit receipts for repair/replacement items and are reimbursed.

How do I apply to the Rent Deposit Guarantee Scheme?

The RDGS accepts referrals from Dumfries and Galloway Council Housing Services or D & G Citizens Advice Enhanced Housing Advice Service who will carry out a Housing Options Assessment before making a referral to us. Alternatively we can accept self referrals.

Applicants need to have a local connection with Dumfries and Galloway; be in housing need; and on a low income.

Starting the tenancy?



The scheme receives a referral, an available private sector tenancy is identified and the landlord agrees to a deposit guarantee bond instead of a cash deposit. A pre-tenancy visit will be carried out by the scheme to complete an Agreement and Inventory with the tenant and landlord. The deposit guarantee bond is then in place and the tenancy commences.